

Position Title: Safe Steps Volunteer

Reports To: Outreach Manager

### Summary of Role:

Safe Steps is a psychoeducational group that supports caregivers to discover ways to support their children in dealing with emotions, repairing attachment, and building self-esteem and resilience. There is one caregivers' group and three age-based children's groups. Safe Steps is open to families that are not currently in crisis and is always focused on the impact of domestic violence on children.

### Support to this Position:

The Clinical Support Worker will provide primary support for these volunteers. Secondary support will be provided by the Outreach Manager.

### Tasks and Duties

- Support with set-up and clean-up before and after group
- Assist participants to enter and exit the building before and after group
- Have a presence alongside facilitators for the duration of the group, and assist where extra support is most needed (ie. Children's group)

### Skills and Qualifications

- Reliable attendance
- Customer Service skills
- Time Management skills
- Vulnerable sector police check
- 18 years +

### Location

Kitchener

### Time Commitment

Monday evenings from 5:30-8:00pm for eight-week sessions that occur three times per year

**Who Are We?** Women's Crisis Services of Waterloo Region (WCSWR\*) provides emergency shelter to women and children fleeing abusive relationships. We operate two shelters: Anselma House in Kitchener and Haven House in Cambridge. Our facilities operate on a 24/7 basis, **and we pride ourselves in being more than shelter.** We also offer a robust region-wide outreach support program which supports families who are experiencing or have experienced domestic violence. We believe that everyone deserves to live a life free from abuse.

\*WCSWR supports women, transgender and gender-diverse individuals.

If interests please submit your resume to [hr@wcswr.org](mailto:hr@wcswr.org).