

## Position Title: Child & Youth Worker Volunteer – Haven House (Cambridge)

Reports To: Residential Program Manager

### Summary of Role:

To positively engage and support children who are receiving services from Women's Crisis Services of Waterloo Region and provide support to the Child and Youth Worker and Child and Family Therapist.

### Support to this Position:

The manager will provide primary support for these volunteers. Secondary support will be provided by unionized Child and Youth staff and the Child and Family Therapist.

### Tasks and Duties

- To positively engage children in the playroom and at times lead activities such as games, crafts, free play time, and homework
- To assist the C&Y worker and children during Support Group
- To actively listen and engage in positive conversations with children in an effort to gain their trust, build self-esteem and self-awareness
- To role model kindness, respect and responsibility
- To lead children in their efforts to clean up the playroom
- Assist C&Y staff in preparation for play group and/or support group, and in tidying up
- On occasion, to accompany and assist C&Y Staff on outings in the community with children
- To assist in maintaining a safe environment for children
- To positively engage and care for children whose mothers are participating in group(s) such as Understanding Me

### Skills and Qualifications

#### Skills

- A genuine like and caring for children
- An ability to effectively engage and support children during various activities
- To have skills in leading crafts or games for children
- Knowledge in the area of child development and demonstrated previous experience with children
- An understanding of the impact of domestic violence on children
- An understanding of the duty to report to Family and Children's Services and a willingness and ability to follow through on this duty as needed

#### Qualifications

- 18 years +
- Solid and effective interpersonal and communication skills (including oral, written and visual)
- Strong organizational and time management skills



- Ability to establish and maintain effective working relationships with staff, management, other volunteers, and clients
- Demonstrated independent thinking and initiative
- Ability to function successfully both independently and within a team
- Willingness to obtain a Vulnerable Sector Police Record Check
- Proof of COVID-19 vaccinations

### Location

Haven House

### Length of Appointment

One (1) year

### Time Commitment

Monday and Tuesday evenings

**Who Are We?** Women's Crisis Services of Waterloo Region (WCSWR\*) provides emergency shelter to women and children fleeing abusive relationships. We operate two shelters: Anselma House in Kitchener and Haven House in Cambridge. Our facilities operate on a 24/7 basis, **and we pride ourselves in being more than shelter**. We also offer a robust region-wide outreach support program which supports families who are experiencing or have experienced domestic violence. We believe that everyone deserves to live a life free from abuse.

\*WCSWR supports women, transgender and gender-diverse individuals.

If interests please submit your resume to [hr@wcswr.org](mailto:hr@wcswr.org).