

Women's Crisis Services of Waterloo Region

We are looking for an enthusiastic Outreach Support Worker with the drive to make a difference!

The Company: Women's Crisis Services of Waterloo Region provides emergency shelter to women and children fleeing abusive relationships. We operate 2 shelters: Anselma House in Kitchener and Haven House in Cambridge. Our facilities operate on a 24/7 basis. We believe everyone deserves to live a life free from abuse.

The Position: We are currently seeking a candidate to fill a Temporary Full Time Outreach Worker position (12 month contract).

Hours of Work: 35 hour work week – varied shifts, evenings and weekends

Start Date: October 1st, 2020 to September 30th, 2021

Position Overview: The Outreach Worker supports women and children to move beyond violence by providing safety planning; emotional support; crisis and transitional intervention; community referrals/information; and advocacy. This Outreach assignment is to work in close collaboration with the Domestic Violence Unit of the Waterloo Region police services. The Outreach Worker will assist with safety planning and risk assessment. The worker will meet with women in their homes or in the community whenever possible and help women identify the supports that they and their children need and assist them to access those supports such as: court support; housing; financial aid; and counseling services.

What we offer:

- **Dynamic** workplace culture with a strong sense of team or team based learning
- Opportunity to expand and develop your social work skills
- On site and off site professional development
- Opportunities to participate in various workshops to further develop skills and knowledge on how to better support women and children
- Leadership Development Program available for staff
- Competitive wages

Requirements:

Education Requirements

- MSW, BSW or related Master's **degree** required (such as Applied Psychology or Counselling), from a University of recognized standing, plus several years of relevant experience in a related field in the opinion of Women's Crisis Services management, **or** related or relevant degree or diploma from a recognized university and/or college *along with 5 years' experience in a related field. **Recent graduates are encouraged to apply.***

- Exceptions to educational requirements will be solely at the discretion of Women's Crisis Services management.
- A member in good standing with the Ontario College of Social Workers and Social Service Workers or equivalent registered organization. **If not a member, this must be attained during the probationary period.**

Skill Requirements

- Continuous priority setting and flexibility is required due to the lack of control over crisis situations and in meeting the needs of multiple job expectations
- Skills in advocacy, crisis intervention, risk and ongoing assessments based on the needs of abused women and their children
- Knowledge of the effects of all types of abuse on both women and children
- In-depth feminist analysis of violence against women
- Solid understanding of an anti-racist and anti-oppressive framework
- Demonstrated sound judgment and the ability to be decisive in crisis situations
- Strong organizational and time management skills along with the ability to multi-task
- Current and informed knowledge of women and children related to multi-cultural issues
- Current and informed knowledge of the needs of diverse groups of women and children, such as disability, sexual orientation, survivors of trauma, mental health issues, and addiction issues
- Experience working with interpreters
- Experience working with women with no or minimal literacy
- Current knowledge of and skills in accessing and utilizing appropriate community resources
- Knowledge of conflict resolution practices and negotiation techniques, as well as the ability to facilitate meetings, direct situations and implement rules and guidelines
- Knowledge of group processes including the ability to design, plan, and research, facilitate, co-facilitate and implement groups for abused women and children
- Current knowledge of basic criminal and family law, the *Child and Family Services Act* and related legal issues and resources
- Highly developed interpersonal skills, and verbal and written communication skills.
- Proficient in the use of computer software
- Valid driver's license, valid and sufficient insurance coverage and access to a reliable vehicle

Please submit cover letter and resume to:

Joyce Birnstihl
 Human Resources Manager
 700 Heritage Drive
 Kitchener, ON N2A3N9
joyce.birnstihl@wcsvr.org

Women's Crisis Services of Waterloo Region welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

We are an equal opportunity employer.

Only those applicants selected for an interview will be contacted.